



Kamutik W Important Travel Information

2021 COVID-19 and Passenger Safety

Labrador Marine has implemented measures to protect passengers, crews, and communities from the spread of COVID-19.

Newfoundland and Labrador public health regulations require the wearing of a non-medical mask or cloth face covering in all public indoor spaces, including on the *Kamutik W*. The order applies to everyone over 5 years of age. A mask is **recommended** for children aged 2 to 5. There are exemptions for children under age 2, and for people with medical conditions, facial deformities, skin conditions, cognitive impairment, and respiratory problems.

BOARDING THE SHIP



- Passengers boarding in Goose Bay will be bused from the terminal to the ship.
- Passengers must wear a mask during transport to the ship and until they reach their cabin or seating area.
- Passengers who can, will walk up the gangway and form a line at the Customer Service Representative's office. An LMI staff member will be present to monitor, supervise, and provide assistance.
- **Passengers needing assistance for boarding may use the elevator. They must continue to wear a mask.**

ON BOARD THE KAMUTIK W



- Passengers must wear a mask if they move from their cabin or designated seating area and continue to wear it until they return to the cabin or seating area.
- LMI has a robust cleaning and sanitizing schedule for washrooms, common areas, and high-touch locations such as doorways and handrails.
- Passengers with questions or concerns are invited to approach an LMI staff member. Staff will take the necessary action to attempt to bring about a resolution.

PORTS OF CALL



- Only passengers whose ticketed destination is the port of call will be permitted to leave the vessel.
- During cargo operations, laydown area must be vacated by local residents. Once cargo discharge is complete, local residents will have the opportunity to redeem their refrigerated cargo from the reefer. Once that is completed, the reefer will be reloaded to the vessel.
- When cargo discharge is complete, joining passengers will be permitted to board. Passengers joining with vehicles will also board at this time.
- While in port, only passengers with tickets will be permitted to board the vessel. **Boarding will commence 1 hour prior to scheduled departure.**

FOOD SERVICE



- The cafeteria is open for meal service at the following times:

Breakfast: 7:45 to 8:45

Lunch: 11:45 to 12:45

Dinner: 4:45 to 5:45

- On entering the cafeteria, passengers must wear a face mask and practice physical distancing. The mask must be worn until patrons reach their table. They must put the mask back on when they finish dining.

PROCESS FOR ORDERING

- Passengers will order from the menu board. The entire order must be made at once, including beverages.
- Catering staff will plate the meal. All serving plates, drinking glasses, cups, and cutlery will be disposable.
- It is recommended that payments be made with credit, debit, or pre-paid card. **To guard against the spread of COVID-19, passengers are strongly advised, if possible, to not use cash.**
- Catering staff will place the meal tray on a counter and then step back 6 feet.
- The passenger will pick up the meal tray and be directed to seating that allows for physical distancing.
- At the conclusion of the meal, trays will be left on the table and disposed of by catering staff.

SNACK PURCHASES

- There will be an evening food service for the purchase of items such as pre-packaged sandwiches, salads, fruit, snacks, and non-alcoholic hot and cold beverages. The opening time for this service will be announced on the ship PA system.



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