



Important Information

COVID-19 and Passenger Safety

Labrador Marine has implemented new measures to protect passengers, crews, and communities from the spread of the COVID-19 virus. **As of April 17, 2020, Transport Canada advised that all passengers should wear non-medical masks when they cannot physical distance from others. This applies to all walk-ons, and to passengers who leave their vehicles to use onboard washroom facilities.**

BEFORE YOU TRAVEL



- Reservations may be booked online at <https://lmsi.woodwardgroup.ca> or by telephone at 1-866 535 2567.
- Only reserved passengers may travel.

- **For NL passengers: Do not double-book**
- Out-of-province passengers will only be accommodated if they are essential workers with supporting documentation or travelling for compassionate reasons with documentation from the office of the Chief Medical Officer.
- **Tourism-related travel is not permitted.**
- Failure to follow the above guidelines will result in refusal of access or void reservation.

ON BOARD THE SHIP



- LMI will load the upper car deck to capacity, with a mix of commercial and private vehicles, before loading vehicles on the lower car deck.
- Walk-ons, and passengers whose vehicles are required to be loaded on the lower car deck, will be escorted to the saloon deck where physical distancing will be maintained.
- **It is recommended that all passengers on the saloon deck wear face masks or other appropriate face covering for the duration of the voyage.**
- Passengers on the upper car deck must remain in their vehicle during the crossing and leave their window down to listen to PA safety announcements. Passengers may idle their vehicle for the duration of the crossing.
- Absolutely no smoking anywhere on the vessel.
- Crossings only during daylight hours when ice is present, or for safe navigation practices.
- Crew members will maintain a presence on deck for fire watch and to respond to emergencies.
- Passengers needing service will toot their horn and a crew member will respond.
- Passengers will be escorted to and from the washroom by a crew member. **It is recommended that any passenger wishing to use the washroom wear a mask or other appropriate face covering.**
- Washrooms will be sanitized after each visit.
- There is no onboard food service.

SAFETY MESSAGES BROADCAST ON SHIP PA SYSTEM



Announcement 1:

May I have your attention please. Labrador Marine Services welcomes you aboard the **Qajaq W**. We will be departing shortly.

To help reduce the spread of the COVID-19 virus, all passengers on the upper car deck must remain in their vehicles. It is recommended that you wear a mask if you need to use washroom facilities.

Passengers on the saloon deck must practice physical distancing. It is recommended that you wear a mask or other appropriate face covering during the crossing.

Smoking is not permitted anywhere on this vessel, including in your vehicles.

In the event of an emergency, the vessel staff will direct you to the forward evacuation area on the exterior of the saloon deck. Adult and children's lifejackets are located in clearly marked storage bins on the saloon deck. To don a lifejacket, place the lifejacket over your head and secure collar straps, wrap the long strap around your waist and secure tightly.

If you require any further information or assistance during the crossing, please ask a crewmember. Thank you for your co-operation. We hope you have a pleasant crossing.

Announcement 2:

May I have your attention please. We will be docking shortly. Do not move your vehicles until instructed to do so by the vessel's staff. We would like to thank you for travelling on the **Qajaq W** and hope you had an enjoyable crossing.

Announcement 3:

May I have your attention please. We are about to begin offloading. Please do not move your vehicles until instructed by the ship's crew.



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