



Important Information

COVID-19 and Passenger Safety

Labrador Marine has implemented measures to protect passengers, crews, and communities from the spread of COVID-19. **As of August 24, Newfoundland and Labrador public health regulations require the wearing of a non-medical mask or cloth face covering in all public indoor spaces, including on the Strait of Belle Isle ferry service. The order applies to everyone over 5 years of age. A mask is recommended for children aged 2 to 5. There are exemptions for children under age 2, and for people with medical conditions, facial deformities, skin conditions, cognitive impairment, and respiratory problems.**

Please also note that it is mandatory to wear a mask in all public buildings in Quebec. Passengers travelling through the Blanc Sablon area are advised that they must wear a mask if they enter stores or other businesses in the region.

BEFORE YOU TRAVEL



- Reservations may be booked online at <https://lmsi.woodwardgroup.ca> or by telephone at **1-866 535 2567**.
- Only reserved passengers may travel.

- **For NL passengers: Do not double-book**
- Passengers from within the Atlantic region are permitted to travel without exemption.
- Passengers from outside the Atlantic region will only be accommodated if they are essential workers with supporting documentation or travelling for compassionate reasons with documentation from the office of the Chief Medical Officer.
- Failure to follow the above guidelines will result in refusal of access or void reservation.

ON BOARD THE SHIP



- LMI will load the upper car deck to capacity, with a mix of commercial and private vehicles, before loading vehicles on the lower car deck.
- Walk-ons, and passengers whose vehicles are required to be loaded on the lower car deck, will be escorted to the saloon deck where physical distancing will be maintained.
- **Walk-on passengers, or those moving from their vehicle to the saloon deck must wear a mask. They may remove it once seated and upon maintaining physical distancing.**
- **Passengers may remove their mask once they reach the designated seating area on the saloon deck. If they leave the designated seating area, they must wear their mask and must continue to wear it until they return.**
- Passengers on the upper car deck must remain in their vehicle during the crossing and leave their window down to listen to PA safety announcements. Passengers may idle their vehicle for the duration of the crossing.
- Absolutely no smoking anywhere on the vessel.
- Crossings only during daylight hours when ice is present, or for safe navigation practices.
- Crew members will maintain a presence on deck for fire watch and to respond to emergencies.
- Passengers needing service will toot their horn and a crew member will respond.
- Washrooms will be sanitized after each visit.
- There is no onboard food service.

SAFETY MESSAGES BROADCAST ON SHIP PA SYSTEM



Announcement 1:

May I have your attention please. Labrador Marine Services welcomes you aboard the **Qajaq W**. We will be departing shortly.

To help reduce the spread of the COVID-19 virus, all passengers on the upper car deck must remain in their vehicles. If you leave your vehicle or the designated seating area, you must wear your mask until you return.

Passengers on the saloon deck may remove their mask once they reach the designated seating area. If you move from this area, you must wear a mask and continue to wear it until you return.

Smoking is not permitted anywhere on this vessel, including in your vehicles.

In the event of an emergency, the vessel staff will direct you to the forward evacuation area on the exterior of the saloon deck. Adult and children's lifejackets are located in clearly marked storage bins on the saloon deck. To don a lifejacket, place the lifejacket over your head and secure collar straps, wrap the long strap around your waist and secure tightly.

If you require any further information or assistance during the crossing, please ask a crewmember. Thank you for your co-operation. We hope you have a pleasant crossing.

Announcement 2:

May I have your attention please. We will be docking shortly. Do not move your vehicles until instructed to do so by the vessel's staff. We would like to thank you for travelling on the **Qajaq W** and hope you had an enjoyable crossing. Please wear your mask until you exit the vessel.

Announcement 3:

May I have your attention please. We are about to begin offloading. Please do not move your vehicles until instructed by the ship's crew.

