



Important Travel Information

COVID-19 and Passenger Safety

Labrador Marine has implemented measures to protect passengers, crews, and communities from the spread of COVID-19.

As of August 24, Newfoundland and Labrador public health regulations require the wearing of a non-medical mask or cloth face covering in all public indoor spaces, including on the *Kamutik W*. The order applies to everyone over 5 years of age. A mask is recommended for children aged 2 to 5. There are exemptions for children under age 2, and for people with medical conditions, facial deformities, skin conditions, cognitive impairment, and respiratory problems.

BOARDING THE SHIP



- Passengers boarding in Goose Bay will be bused from the terminal to the ship in 3 shifts at 30 minute intervals.
- Passengers must wear a mask during transport to the ship and until they reach their cabin or seating area.
- Passengers who can, will walk up the gangway and line up at the Purser's Office. An LMI staff member will be present to monitor, supervise, and provide assistance.
- **Passengers needing assistance for boarding may use the elevator. They must continue to wear a mask.**

ON BOARD THE KAMUTIK W



- Passengers must wear a mask if they move from their cabin or designated seating area and continue to wear it until they return to the cabin or seating area.
- LMI has a robust cleaning and sanitizing schedule for washrooms, common areas, and high-touch locations such as doorways and handrails.

PORTS OF CALL



- Only passengers whose ticketed destination is the port of call will be permitted to leave the vessel.
- During cargo operations, laydown area must be vacated by local residents. Once cargo discharge is complete, local residents will have the opportunity to redeem their refrigerated cargo from the reefer. Once that is completed, the reefer will be reloaded to the vessel.
- When cargo discharge is complete, joining passengers will be permitted to board. Passengers joining with vehicles will also board at this time.
- While in port, only passengers with tickets will be permitted to board the vessel. **Boarding will commence 1 hour prior to scheduled departure.**

FOOD SERVICE



- In order to allow for physical distancing, dining times will be staggered. Each sitting will be 45 minutes.
- There will be two sittings for each meal:

Breakfast: 7:45 and 8:30

Lunch: 11:45 and 12:30

Dinner: 4:45 and 5:30

- **Individual dining times will be established by the purser at time of check-in.**

PROCESS FOR ORDERING

- **Passengers must wear a mask when they enter the cafeteria and until they reach their table. They must put the mask back on when they finish dining.**
- Passengers will order from the menu board. The entire order must be made at once, including beverages.
- Catering staff will plate the meal. All serving plates, drinking glasses, cups, and cutlery will be disposable.
- Passenger must pay with credit, debit card, or pre-paid card. **To guard against the spread of COVID-19, passengers are strongly advised to not use cash.**
- Catering staff will place the meal tray on a counter and then step back 6 feet.
- The passenger will pick up the meal tray and be directed to seating that allows for physical distancing.
- At the conclusion of the meal, trays will be left on the table and disposed of by catering staff.
- Staff will clean and sanitize cafeteria between sittings. (ie. between the 7:45 breakfast sitting and the 8:30 sitting).

SNACK PURCHASES

- The cafeteria will be open only during the posted meal times. **Passengers wishing to buy snacks must do so when they order their meal.**



Labrador Marine Inc., August 22, 2020